MOBILE PRINTING INSTRUCTIONS

Mobile Printing service is available at Homewood, SAIS, and Carey Business School.

The Mobile Printing allows JHU students to print documents and emails from any e-mail or web-enabled device, on or off-campus; the system supports most commonly printed file formats.

Using Mobile Printing

Note: before using, one time e-mail address registration must be performed. Please see instructions on page 2.

To print, you can send the documents to the below email addresses at the following prices per page:

- Black and White Single Sided Printing:  jhubwmobile@jhu.edu  7 cents per page
- Black and White Double Sided Printing:  jhubwdsmobile@jhu.edu  7 cents per page on single or double sided
- Color Double Sided Printing:  jhucolorsdsmobile@jhu.edu  40 cents per page
- Color Single Sided Printing:  jhucolorsmobile@jhu.edu  20 cents per page

(Pricing is subject to change at the end each academic year)

After you have completed the setup process, every time you print, you will receive an email confirmation.

Once you have registered your email account(s), you will never need to access the Pharos web release link, print jobs will not be processed there. Once you get an email confirmation like the dialog box above, just go to a printer/multifunction device near you and swipe your J-card to collect your print job.

Available Print Stations to swipe your J-Card:
SAIS - Nitze Building (1740 Massachusetts Ave NW): Mason Library – 6th floor
SAIS - BOB Building (1717 Massachusetts Ave NW): Economics Lab 7th Floor, Room B750
SAIS - Rome Building (1619 Massachusetts Ave NW): Language Technology Center: 3rd Floor, Room R329
SAIS - 1717 Massachusetts Avenue, 3rd floor: One Black and White multifunction, One Color multifunction
Homewood – all machines in the MSE Library, Brody Learning Commons and the Hut
Carey - 1625 Massachusetts Ave NW: Student Lounge Area
Carey - Harbor East: 2nd Floor Student Business Center, 6th Floor Student Learning Commons
One Time Setup Process

1) Prepare an email to jhubwdsmobile jhubwdsmobile@jhu.edu. Attach, or forward the document you wish to print to the email.

2) You will receive an email response back. Click on the link to register your email address.

3) You will be directed to your browser and may receive a message indicating that there is an untrusted connection/certificate. You may proceed – this is a trusted JHU website. Some examples of what this may look like from various browsers are shown below.

Internet Explorer

Select Continue to this website
Chrome

The site's security certificate is not trusted!

You attempted to reach jhmobileprinting.jhu.edu, but the server presented a certificate issued by an entity that is not trusted by your computer's operating system. This may mean that the server has generated its own security credentials, which Chrome cannot rely on for identity information, or an attacker may be trying to intercept your communications.

You should set proceed, especially if you have never seen this warning before for this site.

Proceed anyway  Back to safety

Firefox

This Connection is Untrusted

You have asked Firefox to connect securely to jhmobileprinting.jhu.edu, but we can't confirm that your connection is secure.

Normally, when you try to connect securely, sites will present trusted identification to prove that you are going to the right place. However, this site's identity can't be verified.

What Should I Do?

If you usually connect to the site without problems, this error could mean that someone is trying to impersonate the site, and you shouldn't continue.

Get me out of here!

Technical Details

I Understand the Risks

Select I Understand the Risks, and then Add Exception, and then Confirm Security Exception

Safari

Safari can't verify the identity of the website “jhmobileprinting.jhu.edu”.

The certificate for this website was signed by an unknown certifying authority. You might be connecting to a website that is pretending to be “jhmobileprinting.jhu.edu”, which could put your confidential information at risk. Would you like to connect to the website anyway?

Show Certificate  Cancel  Continue

Select Continue
Select *Advanced*

This server could not prove that it is uniprintgw.win.ad.jhu.edu; its security certificate is not trusted by Chrome. This may be caused by a misconfiguration or an attacker intercepting your connection.

PROCEED TO UNIPRINTGW.WIN.AD.JHU.EDU (UNSAFE)

Select **PROCEED TO UNIPRINT.WIN.AD.JHU.EDU (UNSAFE)**
4) The next screen will ask you to log in to release your print job. In the first field it asks for User ID. **You must use your JHED ID and password.** Your JHED ID is what you use to log into the portal to get to blackboard, ISIS and email. It is usually your first initial, some or all of your last name and a number. Then tap Log on.

5) Your email activates automatically, and you will see the message below.

6) Once you have clicked OK, you will be redirected back to the Web Release page. Please exit and go back to your email for confirmation email. Please do not pick a job or a printer to print at the registration link.

7) You have completed the first time user set up, and registered your email account. **Please do not use the print center web site to print a job; use instructions provided on page 1 to print. Note: if you want to print from a different email account, you will have to repeat these registration steps.**